



Title 31:Public Safety

Part 601: Board of Emergency Telecommunications Standards and Training Professional Certification Policy and Procedures Manual.

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Part 601 Chapter 1: Definitions

Rule 1.1 Purpose

Herein are defined certain terms used in these Policy and Procedures.

1. **Basic 911 Service** – A telephone service terminated in designated Public Safety Answering Points accessible by the public through telephone calls dialed to the telephone number 911. Basic 911 is a voice service and does not display address or telephone number information.
2. **Board** - Shall mean the Board of Emergency Telecommunications Standards and Training.
3. **Board Director** - Shall mean the Director of the Board on Law Enforcement Standards and Training.
4. **Break in Service** - Any period of time when an individual is not an emergency telecommunicator as defined in this policy.
5. **Certificates** - Shall mean certificates issued only to fully qualified telecommunicators.
6. **Certified** - Shall mean the Board has acknowledged that all requirements mandated by this policy and the Emergency Telecommunications Training Program have been achieved and that a certificate has been issued as documentation of the same.
7. **E911 Service** - A telephone exchange communications service whereby a Public Safety Answering Point (PSAP) designated by the county or local communication district may receive telephone calls dialed to the telephone number 911. E911 Service includes lines and equipment necessary for the answering, transferring and dispatching of public emergency telephone calls originated by persons within the serving area who dial 911. Enhanced 911 Service includes the displaying of the name, address and other pertinent caller information as may be supplied by the service supplier.
8. **Equivalency of Training** - Shall mean the assessment of an applicant's emergency telecommunications training, education, experience and qualifications.
9. **Lateral Transfer** - A transfer by a certified emergency telecommunicator to a different telecommunicator agency.
10. **Methods for responding to emergency calls** - The emergency telephone system shall, when so authorized by a vote of a majority of the qualified electors of the county voting on the proposal in an election held for that purpose, be designed to have the capability of utilizing at least one (1) of the following three (3) methods in response to emergency calls:
 - A. **Direct Dispatch Method** - A telephone service to a centralized dispatch center providing for the dispatch of an appropriate emergency service unit upon receipt of a telephone request for such services and a decision as to the proper action to be taken,

including an E911 system.

B. **Relay Method** - A telephone service whereby pertinent information is noted by the recipient of a telephone request for emergency services and is relayed to appropriate public safety agencies or other providers of emergency services for dispatch of an emergency service unit.

C. **Transfer Method** - A telephone service which receives telephone requests for emergency services and directly transfers such requests to an appropriate public safety agency or other provider of emergency services.

11. **Employment Standards** - All Emergency Telecommunicator applicants must meet the following guidelines to be employed as an Emergency Telecommunicator. They must be at least eighteen (18) years of age; be a high school graduate (or obtain a General Educational Development (GED) Diploma); be a United States citizen; be capable of performing the duties under conditions inherent to the profession; not have a criminal record including a plea of guilty, a plea of nolo contendere, probation, pre-trial diversion nor the payment of any fine in relation to a crime that is directly related to the duties and responsibilities of an emergency telecommunicator; and not have been engaged in any condition, conduct or action that would greatly diminish the public trust in the competence and reliability of an emergency telecommunicator. Individuals must have been discharged from the Armed Forces under honorable conditions. Fitness for service must be verified by an appropriate background investigation.

12. **Criminal Record** - Shall mean any type of felony or misdemeanor conviction. Criminal Records that are specific and directly related to the duties and responsibilities of an emergency telecommunicator may only be considered when evaluating applicants. Factors to determine disqualifying criminal convictions are: the nature and seriousness of the crime for which the individual was convicted; the passage of time since the commission of the crime; the relationship of the crime to the ability, capacity, and fitness required to perform the duties and discharge the responsibilities of an emergency telecommunicator; and any evidence of rehabilitation or treatment undertaken by the individual that might mitigate against a direct relation.

13. **Probationary Period** - A period of one year from the initial date of hire as a telecommunicator in the original appointment. The one-year period cannot be enlarged by additional/multiple appointments. Individuals acquire an additional one-year period following a break in service of more than two years.

14. **Public Safety Answering Point (PSAP)** - Any point of contact between the public and the emergency services such as a 911 answering point or, in the absence of 911 emergency telephone service, any other point of contact where emergency telephone calls are routinely answered and dispatched or transferred to another agency.

15. **Telecommunications Employer** - Shall mean the agency which employs the emergency telecommunicator.

16. **Telecommunicator** - Any person engaged in or employed as a telecommunications operator by any public safety, fire or emergency medical agency whose primary responsibility is the receipt or processing of calls for emergency services provided by public safety, fire or emergency medical agencies or the dispatching of emergency services provided by public safety, fire or emergency medical agencies and who receives or disseminates information relative to emergency assistance by telephone or radio.
17. **Training Packet** - Shall mean the Board-adopted forms used to collect information necessary for certification and enrollment in a basic course.
18. **TCPR** - Shall mean telecommunicator cardiopulmonary resuscitation, which is the dispatcher-assisted delivery of cardiopulmonary resuscitation (CPR) instruction by trained emergency call takers or public safety dispatchers to callers or bystanders for events requiring CPR, such as out-of-hospital cardiac arrest (OHCA).

History: adopted - 07/1993, 08/2019, 12/2022

Source: Miss Code Ann. § 19-5-303

Part 601 Chapter 6: Reimbursement of Training Costs

Rule 6.1 Purpose

1. This section establishes the policy and procedures governing the reimbursement of training costs to the emergency telecommunicator's agencies governed by the Emergency Telecommunications Training Program.

Source: Miss Code Ann. § 19-5-355

Rule 6.2 Policy

1. The Emergency Telecommunications Training Program created the Board for the primary purpose of developing and implementing guidelines for the selection and training of emergency communicators. Accordingly, the legislature mandated that the Board authorize, but only from such funds authorized and appropriated by the Legislature, the reimbursement of all expenses associated with successful completion of such training. These include salary, allowable tuition, lodging, meals, and travel expenses (if applicable). Reimbursement is authorized only for those agencies and subdivisions of the state who are in compliance with all provisions of the Act to include those policies and procedures established by the Board pursuant to the ACT. Mississippi Code 19-5-355 (1) and 19-5-357 (5) and (6).
 - A. While all expenses incurred for the completion of certification and re-certification training shall be fully reimbursed, if at any time a shortage of appropriated funds may become an issue, the priority for reimbursement funding shall be in the following order:
 1. Basic and EMD training;

2. Mandated re-certification training;
 3. Elective re-certification training; and
 4. Advanced instructor training.
- B. Reimbursement shall be allowable for telecommunicators in attendance at board-approved training programs established at such agencies or institutions as the board may deem appropriate within one hundred-fifty (150) miles from the telecommunicator's agency. A justifiable written explanation must be provided to the Board requesting approval for reimbursement of training one hundred-fifty (150) miles or more from the telecommunicator's agency. Only allowable tuition may be reimbursed for training over 150 miles without prior approval.
- C. A host agency/instructor must submit a "Course Certification Request" form to the Board for pre-approval of a course, course location and estimated costs. This information must be sent thirty (30) days prior to the date of the course. If a course must be cancelled or rescheduled the host agency/instructor must notify in writing the Board and any pre-registered students five (5) working days prior to the set date of the course. All approved courses will be posted on the Board's Training Calendar.
- D. The employing agencies of course students must meet the following requirements in order to be eligible to receive reimbursement:
1. Agency must be an organization of the state or a political subdivision of the state;
 2. Telecommunicators attending training must work a minimum of eight (8) hours within a 30-day period;
 3. Agency must have adhered to the selection and training standards established by the board;
 4. All administrative requirements must have been completed pursuant to this Policy and Procedures Manual to include all forms completed in full; these include the Application for Certification (Parts I, II and III), and the Reimbursement Worksheet; and
 5. Agency must have settled all accounts with the institution or location where training was conducted.
- E. For the duration of training, the academy or institution shall be the assigned place of duty. Allowable costs of training as established by the Board are as follows:
1. Tuition costs shall be reimbursed at an amount set by the Board. The Board will review the costs for the training programs every six months and make any

adjustments to the tuition allowance as needed. Tuition allowance includes all costs relating to instruction, such as, training materials, supplies, facility costs and instructor expenses.

2. Subsistence costs, which include lodging and meals, shall be eligible for complete reimbursement as long as they do not exceed the maximum daily allowance permitted under state law. Lodging prior to the first day of training is not reimbursable. If tuition costs include meals, there will be no additional meal reimbursement unless a justifiable written explanation is provided to the Board. Receipts for lodging and meals must be provided with the “Request for Reimbursement” form.
3. The authorized base salary of emergency telecommunicator students and instructors are eligible for reimbursement for the period of the training courses. The salaries shall be computed based on the gross weekly salary of the most recent full month prior to course completion. Reimbursement includes compensation for a standard 40-hour week and will only be authorized for salaries paid for the performance of telecommunications duties. Courses completed after one-year from date of hire or after the three-year certification period will not be reimbursed salary costs.
4. Travel expenses shall be determined by multiplying the standard state mileage rate times the mileage for one round trip (and subsequent round trips if commuting). Agencies with more than one student enrolled in a course will be expected to car-pool (up to four people per vehicle) and will receive travel for one vehicle.
5. The board shall provide training reimbursement for required mandated training only if the training program completed satisfies the requirements. The board will designate the appropriate training program for certification purposes. If an applicant completes a course other than the designated course, the applicant will not be certified, and the agency will not be reimbursed for training costs.
Note: All out of state travel must be approved in writing by the Board prior to attending requested course.
6. Only successfully completed board-approved training programs are allowable. The following programs and their areas of specialty have been approved by the Board.
 - a. Either the Association of Public-Safety Communications Officials (APCO) 40-Hour Basic course or the National Emergency Communications Institute (NECI) 40-Hour Basic course, or the International Academies of Emergency Dispatch (IAED) 40-Hour Basic course is required to be certified as a telecommunicator.
 - b. Either the International Academies of Emergency Dispatch (IAED) 24-Hour, the APCO EMD 32-Hour, or the NECI EMD 24-Hour program and CPR certification is required, along with an approved 40-Hour Basic course to be certified as an Emergency Medical telecommunicator.

- c. The Mississippi Emergency Telecommunications 16-Hour Orientation Course is required to be certified as a telecommunicator.
 - d. TCPR is required to be certified as a telecommunicator.
 - e. Elective training is required to be completed any time within the three-year certification period. Those courses or training exercises not normally offered by approved vendors shall be requested for approval by the Board staff in advance.
7. The Board will not reimburse the training costs of partially completed training or failed training. Telecommunicators may return after additional preparation to attempt to complete the course requirements. Reimbursement of training costs of conferences or seminars offering multiple subject courses will be adjusted based on the telecommunicator's attendance record.

Source: Miss Code Ann. § 19-5-355

Rule 6.3 Procedure

1. The board staff shall review all the information available on each telecommunication's class and determine the eligibility and amount of reimbursement to each agency.
 - A. The staff shall maintain a running balance of available funds which come from a service charge of Five Cents (\$.05) which is placed on each subscriber phone line within the State of Mississippi as of July 1, 1993 (Mississippi Code 19-5-357 (1)). The proceeds generated shall be primarily used to fund the minimum standards training program for public safety telecommunicators within the State. (Mississippi Code 19-5-357 (5)).
 - B. The course instructors shall provide the staff an official roster of students within five working days of the day the class ends. The roster shall include the name, last four (4) digits of social security number and agency of each student for each day of instruction.
 - C. The course instructor shall notify the staff of any withdrawals or dismissals from training during the course of the program. The notification shall include whether the telecommunicator withdrew or was dismissed and the reason (i.e. - deficiency in academics). If the telecommunicator was dismissed for a violation of course rules and regulations, the course instructor must provide a written report of the investigation into the incident.
 - D. Once the class is completed, the course instructor shall prepare a course roster which shall positively indicate that all students have met the course requirements (i.e., hours attended, test score). Course instructors shall grade each student's test (passing score 70% for electives) and provide the staff with a copy of the test. Once the students complete the requirements, the course instructor shall issue a certificate of course

completion to the student and notify the staff in writing. This notification must be received prior to any further certification processing or reimbursement.

- E. The agencies in which the newly trained emergency telecommunicators are employed shall submit a Reimbursement Worksheet to the Board completely filled out, signed, and dated upon completion of the course. The agencies shall submit a Course Evaluation Form completed by the telecommunicator on each course completed.
- F. The staff will determine the amount of the reimbursement based on the total of: Board approved training costs, the applicant's documented base weekly salary, round trip mileage from the agency to the course location and lodging and meals (if applicable). Reimbursement, not to exceed the maximum daily allowance under state law, will be determined by the presence of all required forms, information, and compliance with the Emergency Telecommunications Training Program.
- G. After determining eligibility and amount of reimbursement, the board staff shall complete a "Claim for Reimbursement Form" and submit the form to the agency head for review. The form shall contain the name and other personal data of the trainee, course attended, tuition, salary, and travel costs (meals and food if applicable). The agency head shall review the form, sign, and return the form within five working days of receipt. Any discrepancies, corrections or misinformation on the form should be annotated/corrected and the form returned unsigned. The staff shall correct the form and return it to the agency. It is imperative that this form be processed without delay as it is the basis for any funds the agency receives.
- H. The staff will submit the Claim for Reimbursement to the Department of Finance and Administration for payment. The Board will maintain a copy of the claims and the warrants of payment in the board files.
- I. Agencies should receive payment within forty-five (45) days of returning the "Claim for Reimbursement Form". If not, notify the Board staff.

History -Adopted – 07/1993; rev 05/2006, 07/2007, 10/2007, 10/2008, 10/2013, 08/2014, 04/2016, 08/2019, 05/2021, and 12/2022

Source: Miss Code Ann. § 19-5-355

Part 601 Chapter 7: Standards of Training and Certification

Rule 7.1 Purpose

1. This section establishes policy and procedures governing the standards to be used in determining what constitutes successful completion of the Basic Emergency Telecommunication Training Program.

Source: Miss Code Ann. § 19-5-353

Rule 7.2 Policy

1. The Board approved Basic Emergency Telecommunications Training Courses shall include classroom activity as well as hands-on skill certification. To begin the certification process, the successful completion of the Mississippi Emergency Telecommunications 16-Hour Orientation Course is required within the first ninety (90) days from the date of hire as a telecommunicator.

2. There are two types of courses used in the certification process. They are divided into:
 - A. Law Enforcement and Fire service and:

 - B. Emergency medical.
 1. The Association of Public-Safety Communications Officials (APCO) Basic 40-Hour, the National Emergency Communications Institute (NECI) Basic 40-Hour, and the International Academies of Emergency Dispatch (IAED) Basic 40-Hour courses have been approved for basic emergency telecommunications training. Basic online courses are not approved for certification. For the emergency medical training the APCO 32-Hour, the NECI 24-Hour, and the International Academies of Emergency Dispatch (IAED) EMD courses have been approved. EMD Basic online courses are approved for certification.

Source: Miss Code Ann. § 19-5-353

Rule 7.3 Procedures

1. This section establishes procedures governing the standards to be used for Telecommunicators/Dispatchers.
 - A. Minimum Standards of Training and Certification for Law Enforcement Telecommunicators/Dispatchers.
 1. Current certification by APCO Institute 40-Hour Telecommunicator Training Program or NECI Basic Emergency Communication Officer 40-Hour Training Program, or IAED 40-Hour Emergency Telecommunicator Course.

 2. Current certification by a TCPR (online) vendor that shall follow evidence-based nationally recognized guidelines.

Note: This does not qualify the participant as an EMS telecommunicator or as a certified Mississippi Justice Information Center (MJIC) terminal operator.

B. Minimum Standards of Training and Certification for Fire Service Telecommunicators/Dispatchers.

1. Current certification by APCO Institute 40-Hour Telecommunicator Training Program or NECI Basic Emergency Communication Officer 40-Hour Training Program, or IAED 40-Hour Emergency Telecommunicator Course.
2. Current certification by a TCPR (online) vendor that shall follow evidence-based nationally recognized guidelines.

Note: This does not qualify the participant as an EMS telecommunicator-or as a certified Mississippi Justice Information Center (MJIC) terminal operator.

C. Minimum Standards of Training and Certification for EMS Telecommunicators.

1. Successful completion of the International Academies of Emergency Medical Dispatch; APCO Institute of Emergency Medical Dispatch; or National Emergency Communications Institute - Emergency Medical Communications Officer training course.
2. Successful completion of the 40-Hour Basic APCO, NECI, or IAED course.
3. Current certification in CPR by the American Heart Association or the American Red Cross or an equivalent nationally recognized organization.
4. Current certification by a TCPR (online) vendor that shall follow evidence-based nationally recognized guidelines.

Note: These methods of certification for an EMS telecommunicator do not qualify the participant as a certified Mississippi Justice Information Center (MJIC) terminal operator.

D. Mississippi Emergency Telecommunicator Training Program - Curriculum development is only one portion of a comprehensive emergency telecommunicator training program. Other topics of a comprehensive training program include:

1. Purpose of the training program
2. Objective of the training program
3. Description of the occupant
4. Competency of the MS Emergency Telecommunicator
5. Operational policies

6. Curriculum description
7. Course design
8. Planning Considerations
9. Class size
10. Students
11. Faculty
12. Program Director
13. Instructional Faculty
14. Class Schedule
15. Classroom
16. Didactic instruction
17. Lab (psychomotor skills demonstration)
18. Cost
19. References
20. Instructor's lesson plan
21. Testing and evaluating methods
22. Certification
23. Student records and identification

History -Adopted – 07/1993; rev – 11/2000, 05/2001, 05/2006, 07/2007, 10/2008, 4/2009, 04/2016, 08/2019, 05/2021, and 12/2022

Source: Miss Code Ann. § 19-5-353

Part 601 Chapter 8: Standards for Successful Completion of the Emergency Telecommunications Training Program

Rule 8.1 Purpose

1. This section establishes policy and procedures governing the standards to be used by accredited training instructors in determining what constitutes successful completion of the Emergency Telecommunications Training Program for state certification.

Source: Miss Code Ann. § 19-5-355

Rule 8.2 Policy

1. The Board-approved Emergency Telecommunications Training Program shall include classroom activity. Standards for successful completion of the ETTP program include:
 - A. A passing academic score as determined by the course vendor,
 - B. Successful completion of the Mississippi Emergency Telecommunications 16-Hour Orientation Course (required within the first ninety (90) days from date of hire as a telecommunicator).
 - C. Current certification by a TCPR (online) vendor that shall follow evidence-based nationally recognized guidelines.
 - D. Failure to complete all of these standards will render the student ineligible for certification as an emergency telecommunicator until the deficiency has been corrected. The ETTP program must be completed as a whole unit of training. If individual portions of the training are not successfully completed within the one-year time period, the employer shall be personally responsible for that individual's salary.

Source: Miss Code Ann. § 19-5-355

Rule 8.3 Procedures

1. This section establishes procedures governing the admission, attendance, scoring, and completion of Emergency Telecommunicator training.
 - A. Admission/enrollment
 1. For classroom training, the course instructor or host agency shall be charged with the registration of students into the respective basic and emergency medical dispatch (EMD) classes. Registration shall include those students who currently perform telecommunicator duties with a public safety, law enforcement, fire, or EMS agency.
 - B. Readmission procedure
 1. Any student who is dismissed or voluntarily withdraws from a basic or EMD training course may be eligible for readmittance for training at a future date as long as it is within the one-year period of the date of employment.

- C. Academic Students must achieve a final passing academic score as determined by the vendor to successfully complete the basic and/or EMD course.
1. The course instructors shall administer the appropriate vendor test plan to evaluate the student's retention of knowledge attained in the course.
 - a. The test plan for the law enforcement and fire telecommunicator certification must include all of the essential areas of one of the following Board-approved basic courses:
 1. Association of Public-Safety Communications Officials (APCO) 40-Hour Basic course.
 2. National Emergency Communications Institute (NECI) 40-Hour Basic Course.
 3. International Academies of Emergency Dispatch (IAED) 40-Hour Emergency Telecommunicator Course.
 - b. The test plan for the emergency medical telecommunicator certification must include either of the APCO Basic, NECI Basic, or IAED Basic as well as all of the essential areas of one of the following Board-approved EMD courses:
 1. APCO 32-Hour “Basic EMD Certification Course”,
 2. NECI 24-Hour “Emergency Medical Communications Officer” Course,
 3. International Academies of Emergency Dispatch (IAED) 24-Hour EMD Course.
 2. The test plan must ensure re-dress of missed questions for each student. This effort will be directed toward making the student academically self-sufficient after the training program.
 3. Any student who fails to achieve a passing academic average as determined by the course vendor will not be allowed to attain state certification. Students who are dismissed from a training course for academic reasons may re-enroll in the next available class.

D. Scoring Procedures

1. For classroom training, all testing mechanisms shall be scored under supervision of the course instructor or course vendor using prescribed procedure.

2. Students shall be given feedback on their performance for every graded event. Missed answers shall be covered with each student.

- E. Every student who successfully completes any type of training course will receive a vendor certificate, signed by the course instructor and/or other appropriate official, which evidences successful completion of the course. In addition, the course instructor or course vendor will send a copy of the vendor certificate and the course roster to the Board for purposes of state certification.

History -Adopted – 07/1993; rev – 05/2006, 07/2007, 10/2007, 10/2008, 04/2009, 04/2016, 08/2019, 05/2021 and 12/2022

Source: Miss Code Ann. § 19-5-355

Part 601 Chapter 12: Re-Certification of Emergency Telecommunicators

Rule 12.1 Purpose

1. This section establishes policy and procedure for re-certification of emergency telecommunicators.

Source: Miss Code Ann. § 19-5-353

Rule 12.2 Policy

1. The Board shall re-certify those emergency telecommunicators who continue to meet the employment guidelines established in accordance with Mississippi Code as Annotated Section 19-5-353 as well as having completed the prescribed continuous training requirements established henceforth.
 - A. Re-certification under the Emergency Telecommunications Training Program (ETTP) shall be limited to those emergency telecommunicators who have received their initial three-year state certifications through the Mississippi Board of Emergency Telecommunications Standards and Training.

Source: Miss Code Ann. § 19-5-353

Rule 12.3 Procedures

1. All emergency telecommunicator applicants for re-certification shall complete the following steps to maintain their current certification status with the Board.

- A. Applicants for telecommunicator re-certification shall submit a fully completed (1) Application for Re-certification and (2) Re-certification Report prior to expiration of their BETST professional certificate.
- B. An emergency telecommunicator shall complete a minimum of 48 hours of approved elective training every three (3) years prior to the expiration date of their professional certificate. Each emergency telecommunicator shall review their training needs with their supervisor on a continuous basis and complete training as needed. Continuous education shall consist of the following:
 - 1. Completion of at least 48 hours of elective training from no fewer than six subject areas over the three-year certification period. **(subject area requires a minimum of four (4) hours)**
 - a. A checklist of approved training programs will be provided by the Board from which the candidate may choose. Verification of elective training must be acknowledged in writing by the agency head or their designee via the Re-certification Report.
 - b. Any courses or conference seminars which are not on the list of elective subject areas but are requested to be taken for this purpose must receive prior approval from the Board as counting toward meeting re-certification requirements. Only two (2) conferences may be used to obtain credit per re-certification period. The Board will review conference schedules and determine the amount of subject area credits and elective hours to be granted per conference.
 - c. Reimbursement for elective training shall consist of all of the same expenses as initial certification (salary, tuition, lodging, meals, mileage) only up to the point of meeting re-certification requirements or on a first-come first-served basis, which shall be determined by the date of application. Reimbursement requests for any elective training may be submitted immediately upon completion of such.

Note: All out of state travel must be approved in writing by the Board prior to attending requested courses.

- d. Elective training may consist of approved virtual/online training. Beginning January 1, 2023, all certified telecommunicators must be TCPR certified or shall complete a TCPR online certification course within 12 months. TCPR training is a requirement for re-certification each re-certification period. Telecommunicators shall be re-certified according to the TCPR vendors requirements. Proof of training shall be maintained by the agency in its personnel files and copies of training certificates must be attached to the "Online Training Report" when submitted to the Board for credit. Virtual/Online elective training shall not exceed two (2) credits (eight [8] hours

per credit) per re-certification period. A separate form must be submitted for each eight (8) hours of credit. The reimbursement of online training includes the telecommunicator's salary-and approved tuition.

- e. Completing another Basic and/or EMD course similar to that taken for initial certification is not creditable as a re-certification elective.
- C. Once all appropriate paperwork and training has been completed and submitted to the Board, the emergency telecommunicator will be re-certified for another three years.
- D. Any persons due to illness, class availability or other events beyond their control that could not complete the required elective training, may serve with full pay and benefits in such a capacity until they can complete the training. Those requesting an extension of their time must petition the Board in writing and also must note how much re-certification training has been completed at that point in time.
- E. Break-in-Service: There is herein established a set of re-certification guidelines for those state certified emergency telecommunicators who leave the profession and later return.
- 1. Telecommunicators who have a break-in-service of four years or more shall be required to complete the same certification requirements as those who are new to the profession. This shall include completing a basic course, TCPR course, and orientation course (unless the orientation course was completed before the break) for law enforcement and fire certification and the EMD basic/CPR course for EMD certification.
 - 2. Telecommunicators who have a break-in-service of less than four years shall meet re-certification requirements within one year of being rehired. Any training requirements completed after the most recent certification date and prior to the break-in-service shall count towards re-certification.

History -Adopted – 07/1993; rev – 01/2003, 10/2008, 04/2009, 10/2010, 04/2012, 02/2014, 08/2014, 04/2016, 08/2019, 05/2021 and 12/2022

Source: Miss Code Ann. § 19-5-353



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6. **Certified** - Shall mean the Board has acknowledged that all requirements mandated by this policy and the Emergency Telecommunications Training Program have been achieved and that a certificate has been issued as documentation of the same.
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8. **Equivalency of Training** - Shall mean the assessment of an applicant's emergency telecommunications training, education, experience and qualifications.
9. **Lateral Transfer** - A transfer by a certified emergency telecommunicator to a different telecommunicator agency.
10. **Methods for responding to emergency calls** - The emergency telephone system shall, when so authorized by a vote of a majority of the qualified electors of the county voting on the proposal in an election held for that purpose, be designed to have the capability of utilizing at least one (1) of the following three (3) methods in response to emergency calls:
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- B. **Relay Method** - A telephone service whereby pertinent information is noted by the recipient of a telephone request for emergency services and is relayed to appropriate public safety agencies or other providers of emergency services for dispatch of an emergency service unit.
 - C. **Transfer Method** - A telephone service which receives telephone requests for emergency services and directly transfers such requests to an appropriate public safety agency or other provider of emergency services.
11. **Employment Standards** - All Emergency Telecommunicator applicants must meet the following guidelines to be employed as an Emergency Telecommunicator. They must be at least eighteen (18) years of age; be a high school graduate (or obtain a General Educational Development (GED) Diploma); be a United States citizen; be capable of performing the duties under conditions inherent to the profession; not have a criminal record including a plea of guilty, a plea of nolo contendere, probation, pre-trial diversion nor the payment of any fine in relation to a crime that is directly related to the duties and responsibilities of an emergency telecommunicator; and not have been engaged in any condition, conduct or action that would greatly diminish the public trust in the competence and reliability of an emergency telecommunicator. Individuals must have been discharged from the Armed Forces under honorable conditions. Fitness for service must be verified by an appropriate background investigation.
 12. **Criminal Record** - Shall mean any type of felony or misdemeanor conviction. Criminal Records that are specific and directly related to the duties and responsibilities of an emergency telecommunicator may only be considered when evaluating applicants. Factors to determine disqualifying criminal convictions are: the nature and seriousness of the crime for which the individual was convicted; the passage of time since the commission of the crime; the relationship of the crime to the ability, capacity, and fitness required to perform the duties and discharge the responsibilities of an emergency telecommunicator; and any evidence of rehabilitation or treatment undertaken by the individual that might mitigate against a direct relation.
 13. **Probationary Period** - A period of one year from the initial date of hire as a telecommunicator in the original appointment. The one-year period cannot be enlarged by additional/multiple appointments. Individuals acquire an additional one-year period following a break in service of more than two years.
 14. **Public Safety Answering Point (PSAP)** - Any point of contact between the public and the emergency services such as a 911 answering point or, in the absence of 911 emergency telephone service, any other point of contact where emergency telephone calls are routinely answered and dispatched or transferred to another agency.
 15. **Telecommunications Employer** - Shall mean the agency which employs the emergency telecommunicator.

16. **Telecommunicator** - Any person engaged in or employed as a telecommunications operator by any public safety, fire or emergency medical agency whose primary responsibility is the receipt or processing of calls for emergency services provided by public safety, fire or emergency medical agencies or the dispatching of emergency services provided by public safety, fire or emergency medical agencies and who receives or disseminates information relative to emergency assistance by telephone or radio.
17. **Training Packet** - Shall mean the Board-adopted forms used to collect information necessary for certification and enrollment in a basic course.
18. **TCPR** - Shall mean telecommunicator cardiopulmonary resuscitation, which is the dispatcher-assisted delivery of cardiopulmonary resuscitation (CPR) instruction by trained emergency call takers or public safety dispatchers to callers or bystanders for events requiring CPR, such as out-of-hospital cardiac arrest (OHCA).

History: adopted - 07/1993, 08/2019, 12/2022

Source: Miss Code Ann. § 19-5-303

Part 601 Chapter 6: Reimbursement of Training Costs

Rule 6.1 Purpose

1. This section establishes the policy and procedures governing the reimbursement of training costs to the emergency telecommunicator's agencies governed by the Emergency Telecommunications Training Program.

Source: Miss Code Ann. § 19-5-355

Rule 6.2 Policy

1. The Emergency Telecommunications Training Program created the Board for the primary purpose of developing and implementing guidelines for the selection and training of emergency communicators. Accordingly, the legislature mandated that the Board authorize, but only from such funds authorized and appropriated by the Legislature, the reimbursement of all expenses associated with successful completion of such training. These include salary, allowable tuition, lodging, meals, and travel expenses (if applicable). Reimbursement is authorized only for those agencies and subdivisions of the state who are in compliance with all provisions of the Act to include those policies and procedures established by the Board pursuant to the ACT. Mississippi Code 19-5-355 (1) and 19-5-357 (5) and (6).
 - A. While all expenses incurred for the completion of certification and re-certification training shall be fully reimbursed, if at any time a shortage of appropriated funds may become an issue, the priority for reimbursement funding shall be in the following order:
 1. Basic and EMD training;

2. Mandated re-certification training;
 3. Elective re-certification training; and
 4. Advanced instructor training.
- B. Reimbursement shall be allowable for telecommunicators in attendance at board-approved training programs established at such agencies or institutions as the board may deem appropriate within one hundred-fifty (150) miles from the telecommunicator's agency. A justifiable written explanation must be provided to the Board requesting approval for reimbursement of training one hundred-fifty (150) miles or more from the telecommunicator's agency. Only allowable tuition may be reimbursed for training over 150 miles without prior approval.
- C. A host agency/instructor must submit a "Course Certification Request" form to the Board for pre-approval of a course, course location and estimated costs. This information must be sent thirty (30) days prior to the date of the course. If a course must be cancelled or rescheduled the host agency/instructor must notify in writing the Board and any pre-registered students five (5) working days prior to the set date of the course. All approved courses will be posted on the Board's Training Calendar.
- D. The employing agencies of course students must meet the following requirements in order to be eligible to receive reimbursement:
1. Agency must be an organization of the state or a political subdivision of the state;
 2. Telecommunicators attending training must work a minimum of eight (8) hours within a 30-day period;
 3. Agency must have adhered to the selection and training standards established by the board;
 4. All administrative requirements must have been completed pursuant to this Policy and Procedures Manual to include all forms completed in full; these include the Application for Certification (Parts I, II and III), and the Reimbursement Worksheet; and
 5. Agency must have settled all accounts with the institution or location where training was conducted.
- E. For the duration of training, the academy or institution shall be the assigned place of duty. Allowable costs of training as established by the Board are as follows:
1. Tuition costs shall be reimbursed at an amount set by the Board. The Board will review the costs for the training programs every six months and make any

adjustments to the tuition allowance as needed. Tuition allowance includes all costs relating to instruction, such as, training materials, supplies, facility costs and instructor expenses.

2. Subsistence costs, which include lodging and meals, shall be eligible for complete reimbursement as long as they do not exceed the maximum daily allowance permitted under state law. Lodging prior to the first day of training is not reimbursable. If tuition costs include meals, there will be no additional meal reimbursement unless a justifiable written explanation is provided to the Board. Receipts for lodging and meals must be provided with the “Request for Reimbursement” form.
3. The authorized base salary of emergency telecommunicator students and instructors are eligible for reimbursement for the period of the training courses. The salaries shall be computed based on the gross weekly salary of the most recent full month prior to course completion. Reimbursement includes compensation for a standard 40-hour week and will only be authorized for salaries paid for the performance of telecommunications duties. Courses completed after one-year from date of hire or after the three-year certification period will not be reimbursed salary costs.
4. Travel expenses shall be determined by multiplying the standard state mileage rate times the mileage for one round trip (and subsequent round trips if commuting). Agencies with more than one student enrolled in a course will be expected to car-pool (up to four people per vehicle) and will receive travel for one vehicle.
5. The board shall provide training reimbursement for required mandated training only if the training program completed satisfies the requirements. The board will designate the appropriate training program for certification purposes. If an applicant completes a course other than the designated course, the applicant will not be certified, and the agency will not be reimbursed for training costs.
Note: All out of state travel must be approved in writing by the Board prior to attending requested course.
6. Only successfully completed board-approved training programs are allowable. The following programs and their areas of specialty have been approved by the Board.
 - a. Either the Association of Public-Safety Communications Officials (APCO) 40-Hour Basic course or the National Emergency Communications Institute (NECI) 40-Hour Basic course, or the International Academies of Emergency Dispatch (IAED) 40-Hour Basic course is required to be certified as a telecommunicator.
 - b. Either the International Academies of Emergency Dispatch (IAED) 24-Hour, the APCO EMD 32-Hour, or the NECI EMD 24-Hour program and CPR certification is required, along with an approved 40-Hour Basic course to be certified as an Emergency Medical telecommunicator.

c. The Mississippi Emergency Telecommunications 16-Hour Orientation Course is required to be certified as a telecommunicator.

d. TCPR is required to be certified as a telecommunicator.

~~e.d.~~ Elective training is required to be completed any time within the three-year certification period. Those courses or training exercises not normally offered by approved vendors shall be requested for approval by the Board staff in advance.

7. The Board will not reimburse the training costs of partially completed training or failed training. Telecommunicators may return after additional preparation to attempt to complete the course requirements. Reimbursement of training costs of conferences or seminars offering multiple subject courses will be adjusted based on the telecommunicator's attendance record.

Source: Miss Code Ann. § 19-5-355

Rule 6.3 Procedure

1. The board staff shall review all the information available on each telecommunication's class and determine the eligibility and amount of reimbursement to each agency.
 - A. The staff shall maintain a running balance of available funds which come from a service charge of Five Cents (\$.05) which is placed on each subscriber phone line within the State of Mississippi as of July 1, 1993 (Mississippi Code 19-5-357 (1)). The proceeds generated shall be primarily used to fund the minimum standards training program for public safety telecommunicators within the State. (Mississippi Code 19-5-357 (5)).
 - B. The course instructors shall provide the staff an official roster of students within five working days of the day the class ends. The roster shall include the name, last four (4) digits of social security number and agency of each student for each day of instruction.
 - C. The course instructor shall notify the staff of any withdrawals or dismissals from training during the course of the program. The notification shall include whether the telecommunicator withdrew or was dismissed and the reason (i.e. - deficiency in academics). If the telecommunicator was dismissed for a violation of course rules and regulations, the course instructor must provide a written report of the investigation into the incident.
 - D. Once the class is completed, the course instructor shall prepare a course roster which shall positively indicate that all students have met the course requirements (i.e., hours attended, test score). Course instructors shall grade each student's test (passing score 70% for electives) and provide the staff with a copy of the test. Once the students complete the requirements, the course instructor shall issue a certificate of course

completion to the student and notify the staff in writing. This notification must be received prior to any further certification processing or reimbursement.

- E. The agencies in which the newly trained emergency telecommunicators are employed shall submit a Reimbursement Worksheet to the Board completely filled out, signed, and dated upon completion of the course. The agencies shall submit a Course Evaluation Form completed by the telecommunicator on each course completed.
- F. The staff will determine the amount of the reimbursement based on the total of: Board approved training costs, the applicant's documented base weekly salary, round trip mileage from the agency to the course location and lodging and meals (if applicable). Reimbursement, not to exceed the maximum daily allowance under state law, will be determined by the presence of all required forms, information, and compliance with the Emergency Telecommunications Training Program.
- G. After determining eligibility and amount of reimbursement, the board staff shall complete a "Claim for Reimbursement Form" and submit the form to the agency head for review. The form shall contain the name and other personal data of the trainee, course attended, tuition, salary, and travel costs (meals and food if applicable). The agency head shall review the form, sign, and return the form within five working days of receipt. Any discrepancies, corrections or misinformation on the form should be annotated/corrected and the form returned unsigned. The staff shall correct the form and return it to the agency. It is imperative that this form be processed without delay as it is the basis for any funds the agency receives.
- H. The staff will submit the Claim for Reimbursement to the Department of Finance and Administration for payment. The Board will maintain a copy of the claims and the warrants of payment in the board files.
- I. Agencies should receive payment within forty-five (45) days of returning the "Claim for Reimbursement Form". If not, notify the Board staff.

History -Adopted – 07/1993; rev 05/2006, 07/2007, 10/2007, 10/2008, 10/2013, 08/2014, 04/2016, 08/2019, 05/2021, and 12/2022

Source: Miss Code Ann. § 19-5-355

Part 601 Chapter 7: Standards of Training and Certification

Rule 7.1 Purpose

1. This section establishes policy and procedures governing the standards to be used in determining what constitutes successful completion of the Basic Emergency Telecommunication Training Program.

Source: Miss Code Ann. § 19-5-353

Rule 7.2 Policy

1. The Board approved Basic Emergency Telecommunications Training Courses shall include classroom activity as well as hands-on skill certification. To begin the certification process, the successful completion of the Mississippi Emergency Telecommunications 16-Hour Orientation Course is required within the first ninety (90) days from the date of hire as a telecommunicator.

2. There are two types of courses used in the certification process. They are divided into:
 - A. Law Enforcement and Fire service and:

 - B. Emergency medical.
 1. The Association of Public-Safety Communications Officials (APCO) Basic 40-Hour, the National Emergency Communications Institute (NECI) Basic 40-Hour, and the International Academies of Emergency Dispatch (IAED) Basic 40-Hour courses have been approved for basic emergency telecommunications training. Basic online courses are not approved for certification. For the emergency medical training the APCO 32-Hour, the NECI 24-Hour, and the International Academies of Emergency Dispatch (IAED) EMD courses have been approved. EMD Basic online courses are approved for certification.

Source: Miss Code Ann. § 19-5-353

Rule 7.3 Procedures

1. This section establishes procedures governing the standards to be used for Telecommunicators/Dispatchers.
 - A. Minimum Standards of Training and Certification for Law Enforcement Telecommunicators/Dispatchers.
 2. Current certification by APCO Institute 40-Hour Telecommunicator Training Program or NECI Basic Emergency Communication Officer 40-Hour Training Program, or IAED 40-Hour Emergency Telecommunicator Course.

 2. Current certification by a TCPR (online) vendor that shall follow evidence-based nationally recognized guidelines.

Note: This does not qualify the participant as an EMS telecommunicator or as a certified Mississippi Justice Information Center (MJIC) terminal operator.

B. Minimum Standards of Training and Certification for Fire Service Telecommunicators/Dispatchers.

2. Current certification by APCO Institute 40-Hour Telecommunicator Training Program or NECI Basic Emergency Communication Officer 40-Hour Training Program, or IAED 40-Hour Emergency Telecommunicator Course.

2. Current certification by a TCPR (online) vendor that shall follow evidence-based nationally recognized guidelines.

Note: This does not qualify the participant as an EMS telecommunicator-or as a certified Mississippi Justice Information Center (MJIC) terminal operator.

C. Minimum Standards of Training and Certification for EMS Telecommunicators.

1. Successful completion of the International Academies of Emergency Medical Dispatch; APCO Institute of Emergency Medical Dispatch; or National Emergency Communications Institute - Emergency Medical Communications Officer training course.
2. Successful completion of the 40-Hour Basic APCO, NECI, or IAED course.
3. Current certification in CPR by the American Heart Association or the American Red Cross or an equivalent nationally recognized organization.
4. Current certification by a TCPR (online) vendor that shall follow evidence-based nationally recognized guidelines.

Note: These methods of certification for an EMS telecommunicator do not qualify the participant as a certified Mississippi Justice Information Center (MJIC) terminal operator.

D. Mississippi Emergency Telecommunicator Training Program - Curriculum development is only one portion of a comprehensive emergency telecommunicator training program. Other topics of a comprehensive training program include:

1. Purpose of the training program
2. Objective of the training program
3. Description of the occupant
4. Competency of the MS Emergency Telecommunicator
5. Operational policies

6. Curriculum description
7. Course design
8. Planning Considerations
9. Class size
10. Students
11. Faculty
12. Program Director
13. Instructional Faculty
14. Class Schedule
15. Classroom
16. Didactic instruction
17. Lab (psychomotor skills demonstration)
18. Cost
19. References
20. Instructor's lesson plan
21. Testing and evaluating methods
22. Certification
23. Student records and identification

History -Adopted – 07/1993; rev – 11/2000, 05/2001, 05/2006, 07/2007, 10/2008, 4/2009, 04/2016, 08/2019, 05/2021, and 12/2022

Source: Miss Code Ann. § 19-5-353

Part 601 Chapter 8: Standards for Successful Completion of the Emergency Telecommunications Training Program

Rule 8.1 Purpose

1. This section establishes policy and procedures governing the standards to be used by accredited training instructors in determining what constitutes successful completion of the Emergency Telecommunications Training Program for state certification.

Source: Miss Code Ann. § 19-5-355

Rule 8.2 Policy

1. The Board-approved Emergency Telecommunications Training Program shall include classroom activity. Standards for successful completion of the ETTP program include:

C. A passing academic score as determined by the course vendor,

D. Successful completion of the Mississippi Emergency Telecommunications 16-Hour Orientation Course (required within the first ninety (90) days from date of hire as a telecommunicator).

C. Current certification by a TCPR (online) vendor that shall follow evidence-based nationally recognized guidelines.

DC. Failure to complete all of these standards will render the student ineligible for certification as an emergency telecommunicator until the deficiency has been corrected. The ETTP program must be completed as a whole unit of training. If individual portions of the training are not successfully completed within the one-year time period, the employer shall be personally responsible for that individual's salary.

Source: Miss Code Ann. § 19-5-355

Rule 8.3 Procedures

1. This section establishes procedures governing the admission, attendance, scoring, and completion of Emergency Telecommunicator training.

A. Admission/enrollment

1. For classroom training, the course instructor or host agency shall be charged with the registration of students into the respective basic and emergency medical dispatch (EMD) classes. Registration shall include those students who currently perform telecommunicator duties with a public safety, law enforcement, fire, or EMS agency.

B. Readmission procedure

1. Any student who is dismissed or voluntarily withdraws from a basic or EMD training course may be eligible for readmittance for training at a future date as long as it is within the one-year period of the date of employment.

- C. Academic Students must achieve a final passing academic score as determined by the vendor to successfully complete the basic and/or EMD course.
1. The course instructors shall administer the appropriate vendor test plan to evaluate the student's retention of knowledge attained in the course.
 - a. The test plan for the law enforcement and fire telecommunicator certification must include all of the essential areas of one of the following Board-approved basic courses:
 1. Association of Public-Safety Communications Officials (APCO) 40-Hour Basic course.
 2. National Emergency Communications Institute (NECI) 40-Hour Basic Course.
 3. International Academies of Emergency Dispatch (IAED) 40-Hour Emergency Telecommunicator Course.
 - b. The test plan for the emergency medical telecommunicator certification must include either of the APCO Basic, NECI Basic, or IAED Basic as well as all of the essential areas of one of the following Board-approved EMD courses:
 1. APCO 32-Hour “Basic EMD Certification Course”,
 2. NECI 24-Hour “Emergency Medical Communications Officer” Course,
 3. International Academies of Emergency Dispatch (IAED) 24-Hour EMD Course.
 2. The test plan must ensure re-dress of missed questions for each student. This effort will be directed toward making the student academically self-sufficient after the training program.
 3. Any student who fails to achieve a passing academic average as determined by the course vendor will not be allowed to attain state certification. Students who are dismissed from a training course for academic reasons may re-enroll in the next available class.

D. Scoring Procedures

1. For classroom training, all testing mechanisms shall be scored under supervision of the course instructor or course vendor using prescribed procedure.

2. Students shall be given feedback on their performance for every graded event. Missed answers shall be covered with each student.

- E. Every student who successfully completes any type of training course will receive a vendor certificate, signed by the course instructor and/or other appropriate official, which evidences successful completion of the course. In addition, the course instructor or course vendor will send a copy of the vendor certificate and the course roster to the Board for purposes of state certification.

History -Adopted – 07/1993; rev – 05/2006, 07/2007, 10/2007, 10/2008, 04/2009, 04/2016, 08/2019, 05/2021 and 12/2022

Source: Miss Code Ann. § 19-5-355

Part 601 Chapter 12: Re-Certification of Emergency Telecommunicators

Rule 12.1 Purpose

1. This section establishes policy and procedure for re-certification of emergency telecommunicators.

Source: Miss Code Ann. § 19-5-353

Rule 12.2 Policy

1. The Board shall re-certify those emergency telecommunicators who continue to meet the employment guidelines established in accordance with Mississippi Code as Annotated Section 19-5-353 as well as having completed the prescribed continuous training requirements established henceforth.
 - A. Re-certification under the Emergency Telecommunications Training Program (ETTP) shall be limited to those emergency telecommunicators who have received their initial three-year state certifications through the Mississippi Board of Emergency Telecommunications Standards and Training.

Source: Miss Code Ann. § 19-5-353

Rule 12.3 Procedures

1. All emergency telecommunicator applicants for re-certification shall complete the following steps to maintain their current certification status with the Board.

- A. Applicants for telecommunicator re-certification shall submit a fully completed (1) Application for Re-certification and (2) Re-certification Report prior to expiration of their BETST professional certificate.
- B. An emergency telecommunicator shall complete a minimum of 48 hours of approved elective training every three (3) years prior to the expiration date of their professional certificate. Each emergency telecommunicator shall review their training needs with their supervisor on a continuous basis and complete training as needed. Continuous education shall consist of the following:
 - 1. Completion of at least 48 hours of elective training from no fewer than six subject areas over the three-year certification period. **(subject area requires a minimum of four (4) hours)**
 - a. A checklist of approved training programs will be provided by the Board from which the candidate may choose. Verification of elective training must be acknowledged in writing by the agency head or their designee via the Re-certification Report.
 - b. Any courses or conference seminars which are not on the list of elective subject areas but are requested to be taken for this purpose must receive prior approval from the Board as counting toward meeting re-certification requirements. Only two (2) conferences may be used to obtain credit per re-certification period. The Board will review conference schedules and determine the amount of subject area credits and elective hours to be granted per conference.
 - c. Reimbursement for elective training shall consist of all of the same expenses as initial certification (salary, tuition, lodging, meals, mileage) only up to the point of meeting re-certification requirements or on a first-come first-served basis, which shall be determined by the date of application. Reimbursement requests for any elective training may be submitted immediately upon completion of such.

Note: All out of state travel must be approved in writing by the Board prior to attending requested courses.

- d. Elective training may consist of approved virtual/online training. Beginning January 1, 2023, all certified telecommunicators must be TCPR certified or shall complete a TCPR online certification course within 12 months. TCPR training is a requirement for re-certification each re-certification period. Telecommunicators shall be re-certified according to the TCPR vendors requirements. Proof of training shall be maintained by the agency in its personnel files and copies of training certificates must be attached to the “Online Training Report” when submitted to the Board for credit. Virtual/Online elective training shall not exceed two (2) credits (eight [8] hours

per credit) per re-certification period. A separate form must be submitted for each eight (8) hours of credit. The reimbursement of online training includes the telecommunicator's salary-and approved tuition.

- e. Completing another Basic and/or EMD course similar to that taken for initial certification is not creditable as a re-certification elective.
- C. Once all appropriate paperwork and training has been completed and submitted to the Board, the emergency telecommunicator will be re-certified for another three years.
 - D. Any persons due to illness, class availability or other events beyond their control that could not complete the required elective training, may serve with full pay and benefits in such a capacity until they can complete the training. Those requesting an extension of their time must petition the Board in writing and also must note how much re-certification training has been completed at that point in time.
 - E. Break-in-Service: There is herein established a set of re-certification guidelines for those state certified emergency telecommunicators who leave the profession and later return.
 1. Telecommunicators who have a break-in-service of four years or more shall be required to complete the same certification requirements as those who are new to the profession. This shall include completing a basic course, TCPR course, and orientation course (unless the orientation course was completed before the break) for law enforcement and fire certification and the EMD basic/CPR course for EMD certification.
 2. Telecommunicators who have a break-in-service of less than four years shall meet re-certification requirements within one year of being rehired. Any training requirements completed after the most recent certification date and prior to the break-in-service shall count towards re-certification.

History -Adopted – 07/1993; rev – 01/2003, 10/2008, 04/2009, 10/2010, 04/2012, 02/2014, 08/2014, 04/2016, 08/2019, 05/2021 and 12/2022

Source: Miss Code Ann. § 19-5-353